



Raygun helped Children's Miracle Network Hospitals® reduce error notifications from **50,000** to just **one**.

As the Director of Software Development, Scott Lance is proud to lead his team of five. His goals are to keep Children's Miracle Network Hospitals'® online presence strong and trustworthy. This way, they can raise more money and increase awareness of the work they do to save and improve kid's lives.

Prior to Raygun, Scott and his team were receiving thousands of reports via email about a single error over a period of three to six months. Something needed to change. For a lean team of five, there was no time to waste searching through emails and error logs looking for the source of the error.

Scott found Raygun to be a great solution. After a quick introduction to the team, Scott implemented Raygun into all 30 of Children's Miracle Network Hospitals'® applications.



*"I was surprised at how easy and fast Raygun was to set up. It literally took me 45 minutes to get up and running and get errors through the system."*

Scott Lance - Director of Software Development

With Raygun, Scott and his team no longer have to sort through emails or log files to discover whether customers are running into software errors. Diagnostic information including browser, server, stack traces, headers, and the environment the error occurred in is all available at a glance. Scott simply opens Raygun's user-friendly dashboard and gets the answers he needs in minutes. He explains:

"With Raygun, clicking through our applications is so easy. Compared with having to do an Outlook search to figure out where the errors are, I can just go in, pick an application, see which errors are there, resolve what needs to be fixed, and see what other issues we are having."

Prior to Raygun, it was taking over half an hour to sort through the requests, then figure out what was wrong. He adds "The amount of output that Raygun recorded from the request was immensely helpful."

Raygun's detailed software diagnostics provide the debugging information needed right down to the line of code, saving time digging through log files to find errors.

"Raygun gives us more concise error reporting, more insights into errors and the ability to get more information about our requests. It's just a fantastic product."

**INDUSTRY**

Non-profit

**COMPANY SIZE**

200+

**LOCATION**

Salt Lake City, Utah, USA

**CHALLENGE**

Prior to Raygun, Children's Miracle Network Hospitals® were receiving 50,000 email notifications in a three to six month period. The noise was making it hard for their lean development team to prioritize and fix errors, meaning errors and performance problems remained unsurfaced and continued to affect end users.

**SOLUTION**

Raygun gives Children's Miracle Network Hospitals® "at a glance" information on errors. Detailed software diagnostics, sophisticated error grouping, and Slack integration make debugging faster. Director of Software Development Scott Lance was able to reduce error notifications with Raygun's daily digest email and error grouping features.

**RESULTS**

Fast "at a glance" debugging

Easy to use, powerful, and sophisticated error monitoring, integrating with current technology stack

Raygun's smart daily digest email reduced error notifications from 50,000 emails to just one

**INTEGRATIONS**

Slack